

How to Update Symantec's Endpoint Protection:

Download the newest version at <https://fileconnect.symantec.com/>.

Do not uninstall your existing version; this is an update to your existing installation.

1. Select your language:

Select Language

Please select your preferred language

简体中文 Chinese (Simplified)	Italiano Italian
繁體中文 Chinese (Traditional)	日本語 Japanese
Čeština Czech	한국어 Korean
English	Polski Polish
Français French	Português Portuguese
Deutsch German	Русский Russian
Magyar Hungarian	Español Spanish

2. Enter your serial number:

Enter Serial Number

Please enter the serial number associated with your product

Serial Number:

Example : B1234567891

Cancel

Enter

3. You must then agree to their EULA to Continue:

End User License Agreement

Please review the following terms and indicate your agreement below.

SYMANTEC SOFTWARE LICENSE AGREEMENT

SYMANTEC CORPORATION AND/OR ITS AFFILIATES ("SYMANTEC") IS WILLING TO LICENSE THE LICENSED SOFTWARE TO YOU AS THE INDIVIDUAL, THE COMPANY, OR THE LEGAL ENTITY THAT WILL BE UTILIZING THE LICENSED SOFTWARE (REFERENCED BELOW AS "YOU" OR "YOUR") ONLY ON THE CONDITION THAT YOU ACCEPT ALL OF THE TERMS OF THIS LICENSE AGREEMENT AND THE SOFTWARE LICENSE AGREEMENT INCLUDED ELECTRONICALLY IN THE LICENSED SOFTWARE ("LICENSE AGREEMENT"). READ THE TERMS AND CONDITIONS OF THE LICENSE AGREEMENT CAREFULLY BEFORE USING THE LICENSED SOFTWARE. THIS IS A LEGAL AND ENFORCEABLE CONTRACT BETWEEN YOU AND SYMANTEC. BY USING THE LICENSED SOFTWARE, YOU AGREE TO THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, CLICK THE "I DO NOT AGREE" OR "NO" BUTTON OR OTHERWISE INDICATE REFUSAL AND MAKE NO FURTHER USE OF THE LICENSED SOFTWARE. UNLESS OTHERWISE DEFINED HEREIN, CAPITALIZED TERMS WILL HAVE THE MEANING GIVEN IN THE "DEFINITIONS" SECTION OF THIS LICENSE AGREEMENT AND SUCH CAPITALIZED TERMS MAY BE USED IN THE SINGULAR OR IN THE PLURAL, AS THE CONTEXT REQUIRES.

1. DEFINITIONS

"Content Updates" means content used by certain Symantec products which is updated from time to time, including but not limited to: updated anti-spyware definitions for anti-spyware products; updated antispam rules for antispam products; updated virus definitions for antivirus and crimeware products; updated URL lists for content filtering and antiphishing products; updated firewall rules for firewall products; updated intrusion detection data for intrusion detection products; updated lists of authenticated web pages for website authentication products; updated policy compliance rules for policy compliance products; and updated vulnerability signatures for vulnerability assessment products.

"Documentation" means the user documentation Symantec provides with the Licensed Software.

4. Select your required language. We will be using International English in this Walkthrough:

Product	Full Version	Language
Symantec Endpoint Protection 11.0 - International English	11.0.6 MP3	International
Symantec Endpoint Protection 11.0 - Brazilian	11.0.6 MP3	Brazilian Portuguese
Symantec Endpoint Protection 11.0 - Czech	11.0.6 MP3	Czech
Symantec Endpoint Protection 11.0 - French	11.0.6 MP3	French
Symantec Endpoint Protection 11.0 - German	11.0.6 MP3	German
Symantec Endpoint Protection 11.0 - Italian	11.0.6 MP3	Italian

5. Download Selection, select HTTP Download and filter by File Version 11.0.6 MP3. Select Apply Filters:

Step 1: Select preferred download method [Which download method should I use ?](#)

- Managed Download:
- HTTP Download:

Step 2: Select file(s) to download or choose filter criteria to narrow your results

File Version:

Operating System:

File Type:

Product Description:

Reset Filters

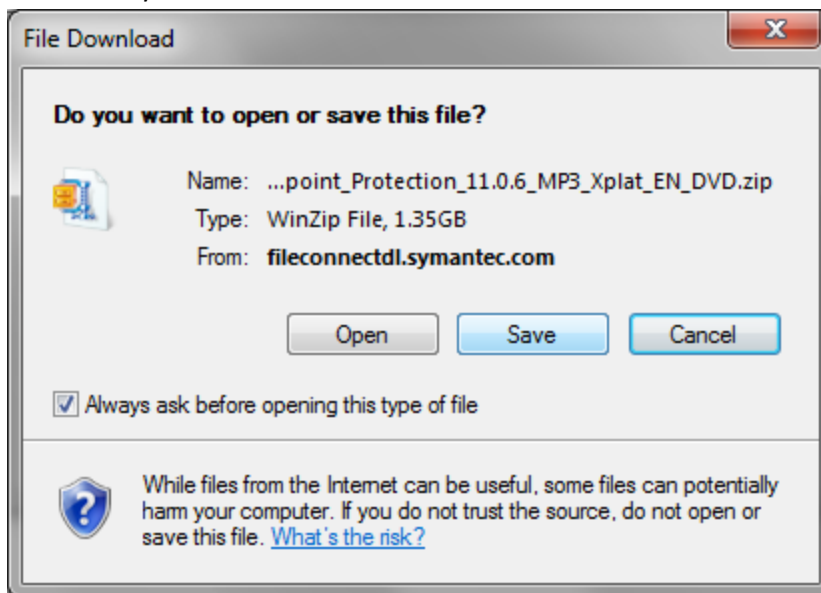
Apply Filters

6. You should only have one file left in the list, this is the update. Select the update and click Begin Downloading:

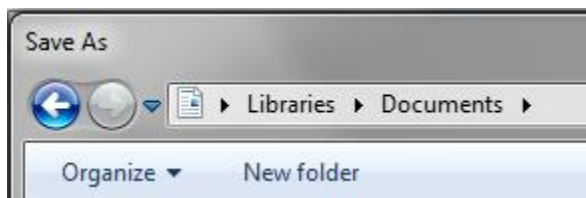
File Name	File Version	Operating System
<input checked="" type="radio"/> Symantec_Endpoint_Protection_11.0.6_MP3_Xplat_EN_DVD.zip	11.0.6 MP3	Multi-Platform

File Name	File Version	Operating System	File Type	Size (KB)	Product Description	Date of Posting	SHA-1
<input checked="" type="radio"/> Symantec_Endpoint_Protection_11.0.6_MP3_Xplat_EN_DVD.zip	11.0.6 MP3	Multi-Platform	Base Product + Inline Update	1,422,525.27	Endpoint Protection	21-Mar-2011	SHA-1

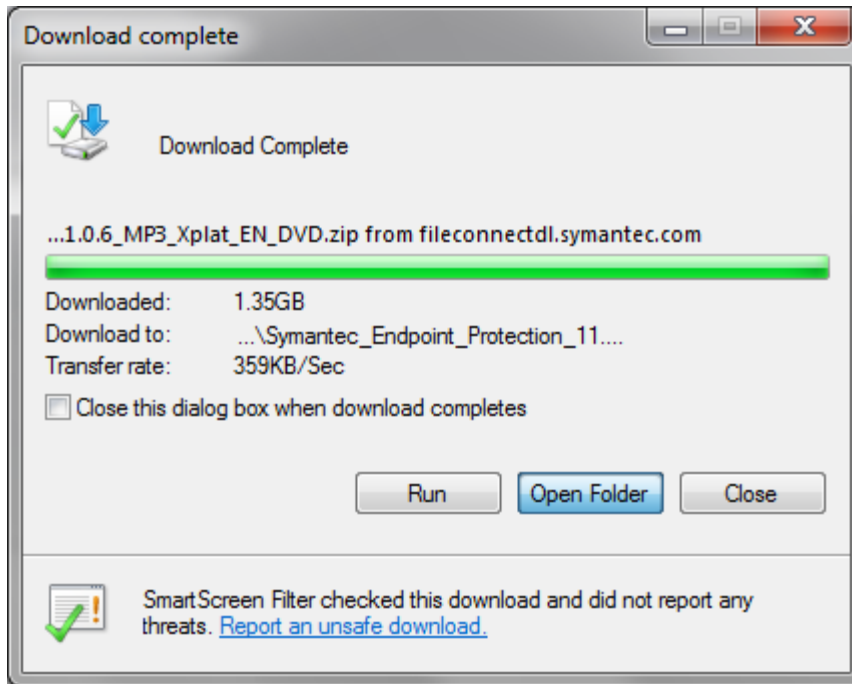
7. Select that you wish to save the file:



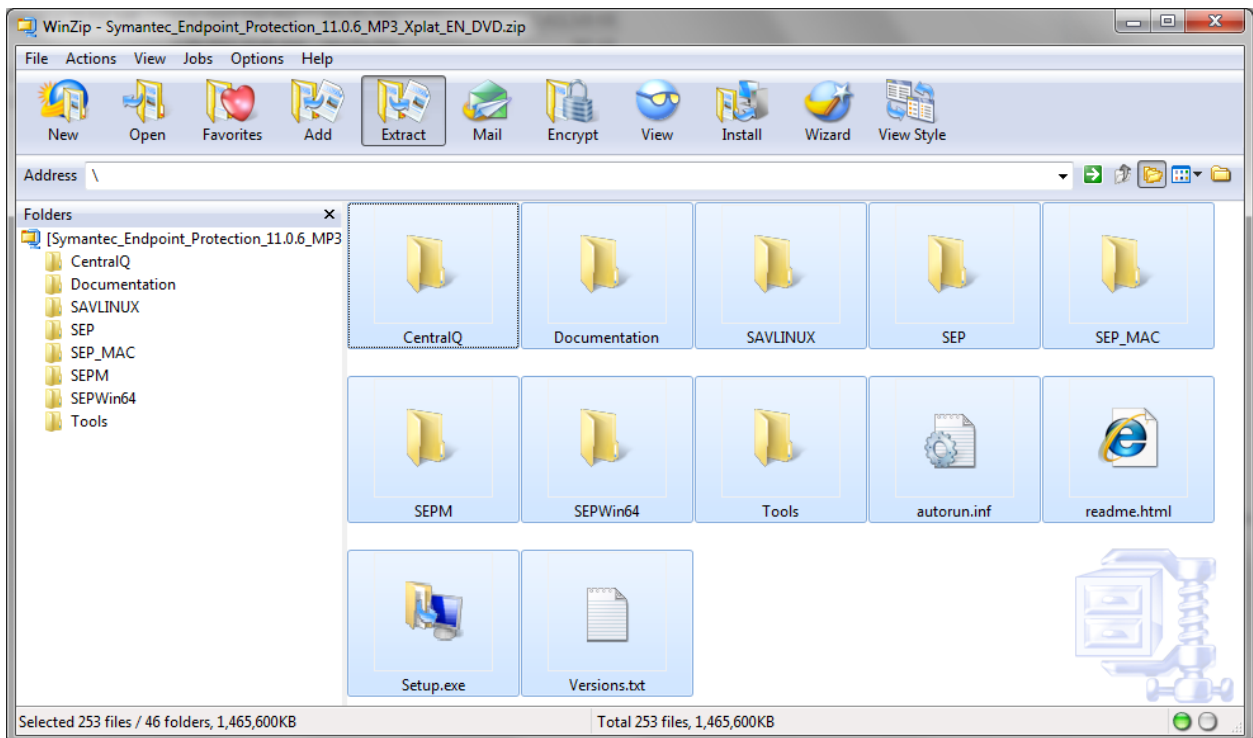
8. We recommend saving the file in the "My Documents" folder:



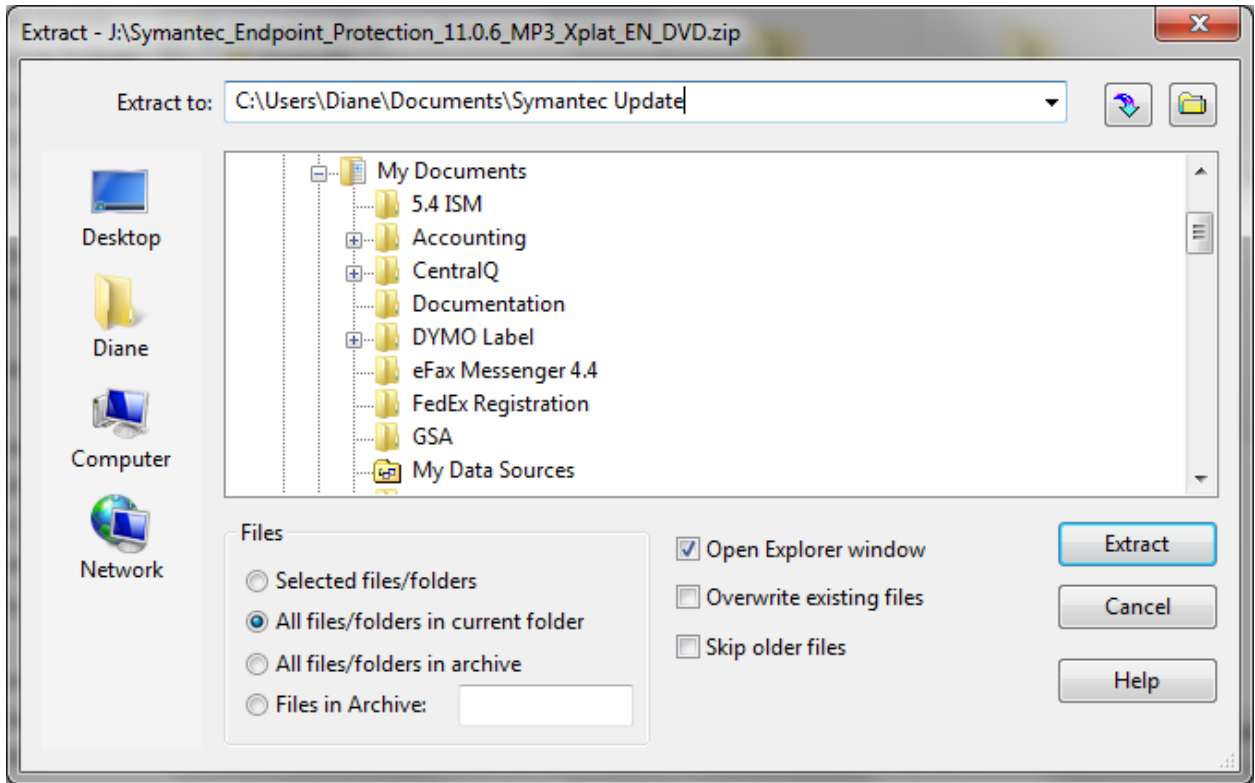
9. Once that download has completed, select "Open Folder":



10. You will now need to extract the update using either WinZip or WinRAR:



11. We recommend extracting the files into the “My Documents” folder, you may want to create a sub folder to keep things organized:

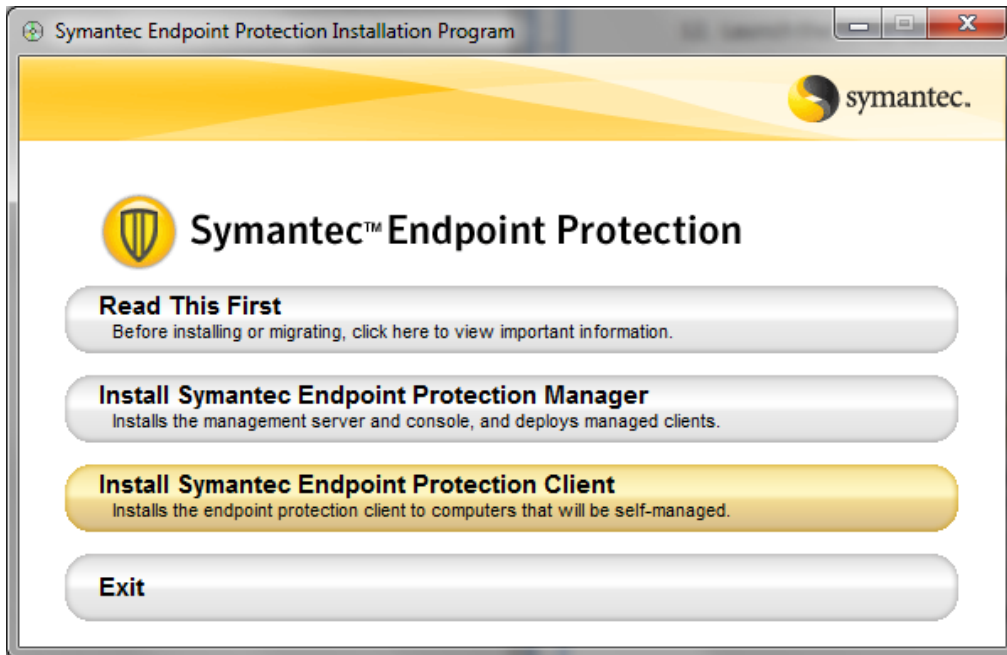


12. Launch the Setup application. Please note, you will require administrative rights to complete this step:

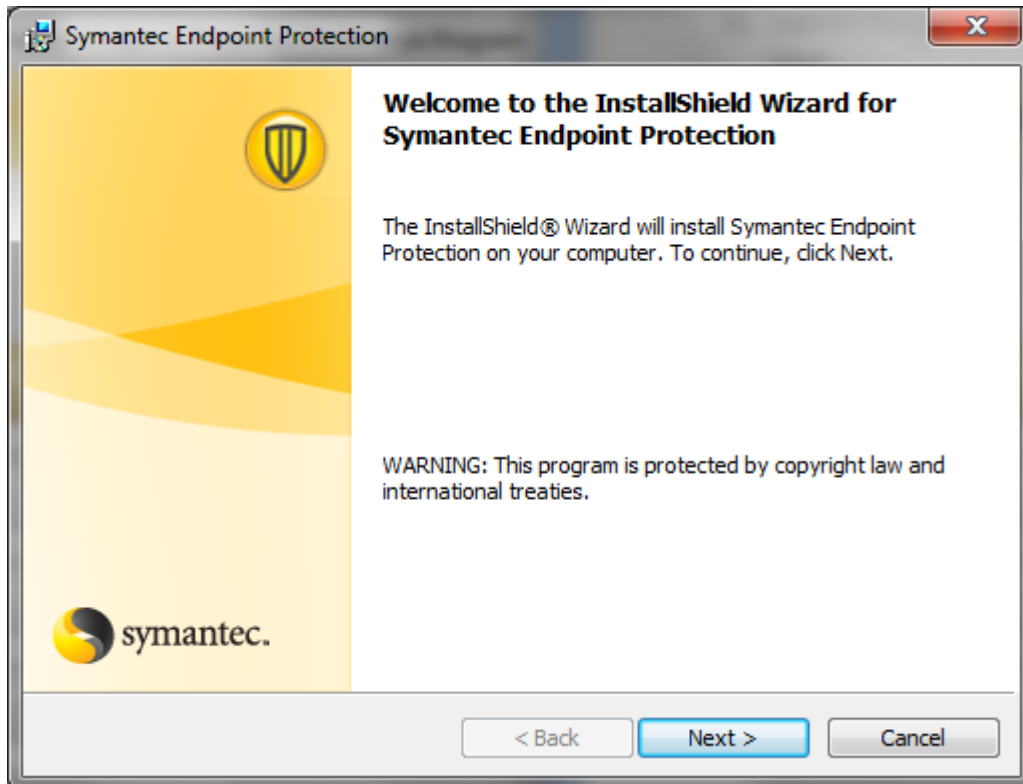
Documents library

Symantec Update

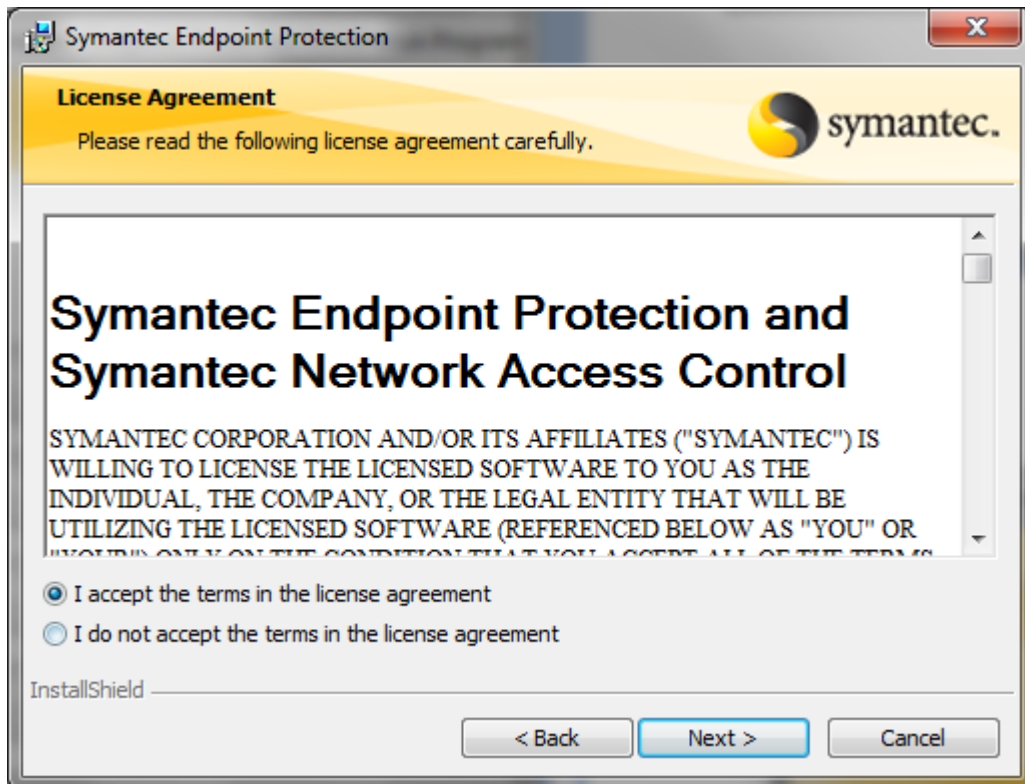
Name	Date modified	Type	Size
CentralQ	4/1/2011 2:09 PM	File folder	
Documentation	4/1/2011 2:09 PM	File folder	
SAVLINUX	4/1/2011 2:10 PM	File folder	
SEP	4/1/2011 2:10 PM	File folder	
SEP_MAC	4/1/2011 2:10 PM	File folder	
SEPM	4/1/2011 2:10 PM	File folder	
SEPWin64	4/1/2011 2:10 PM	File folder	
Tools	4/1/2011 2:11 PM	File folder	
autorun	4/23/2002 4:51 PM	Setup Information	1 KB
readme	3/10/2011 12:33 PM	HTML Document	455 KB
Setup	3/10/2011 9:47 AM	Application	254 KB
Versions	3/10/2011 4:48 PM	Text Document	1 KB



13. Proceed through Symantec's Installation Wizard:



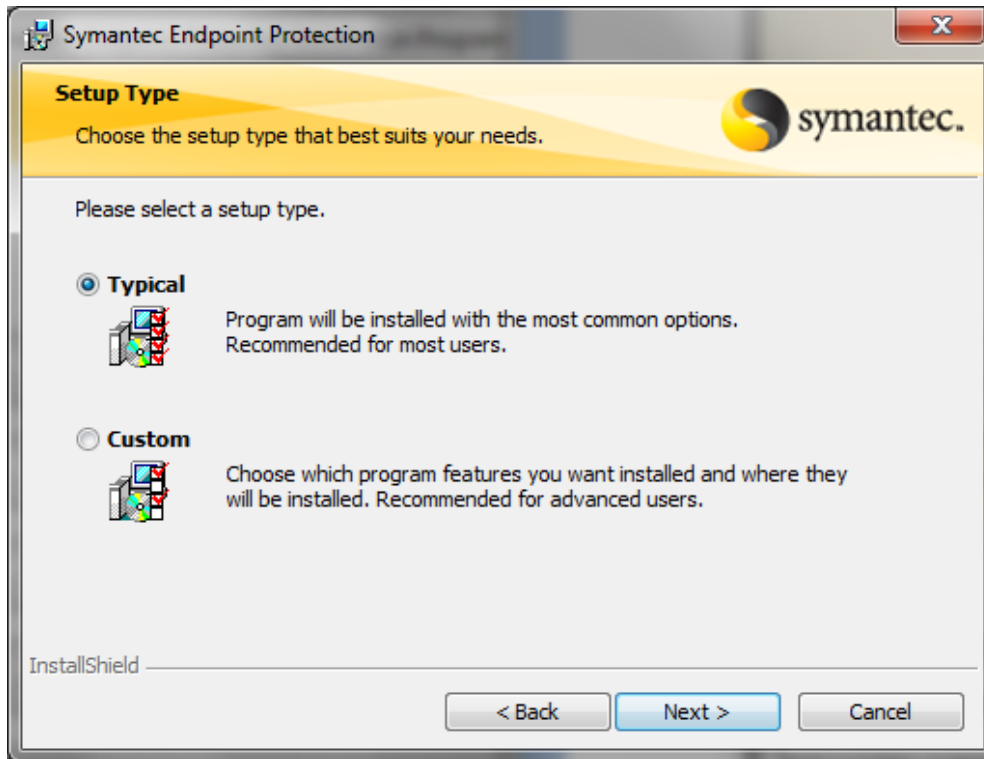
14. You must agree to Symantec's EULA to continue:



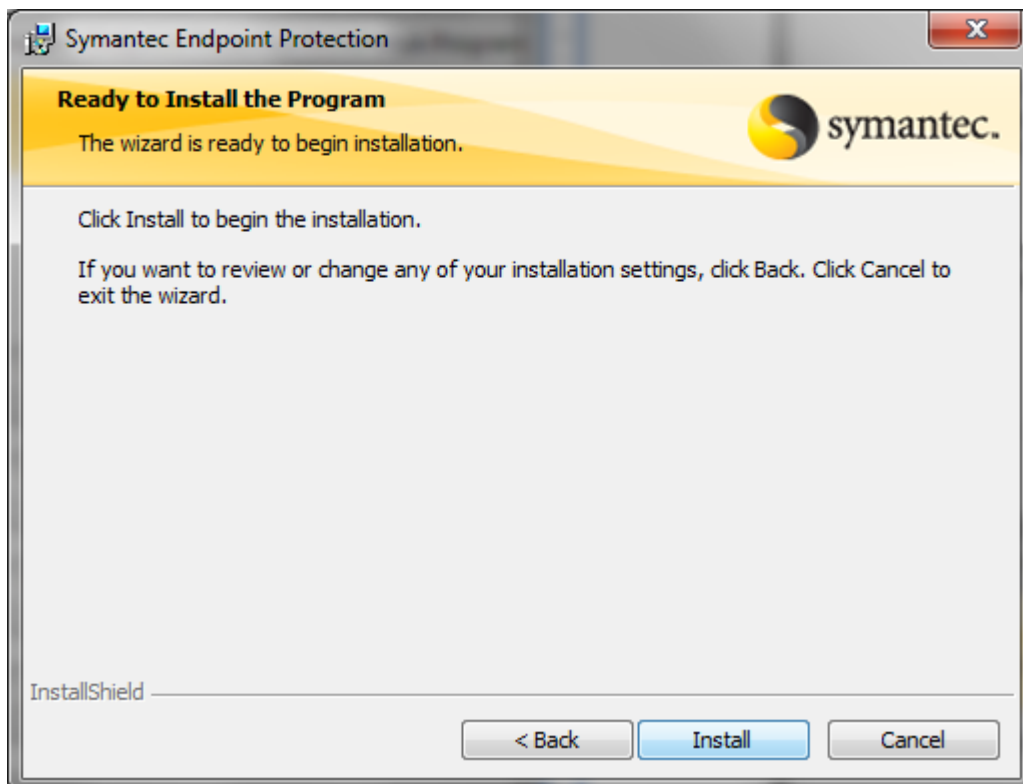
15. Client Type, Consult your IT department on whether your system requires a Managed or Unmanaged Client.



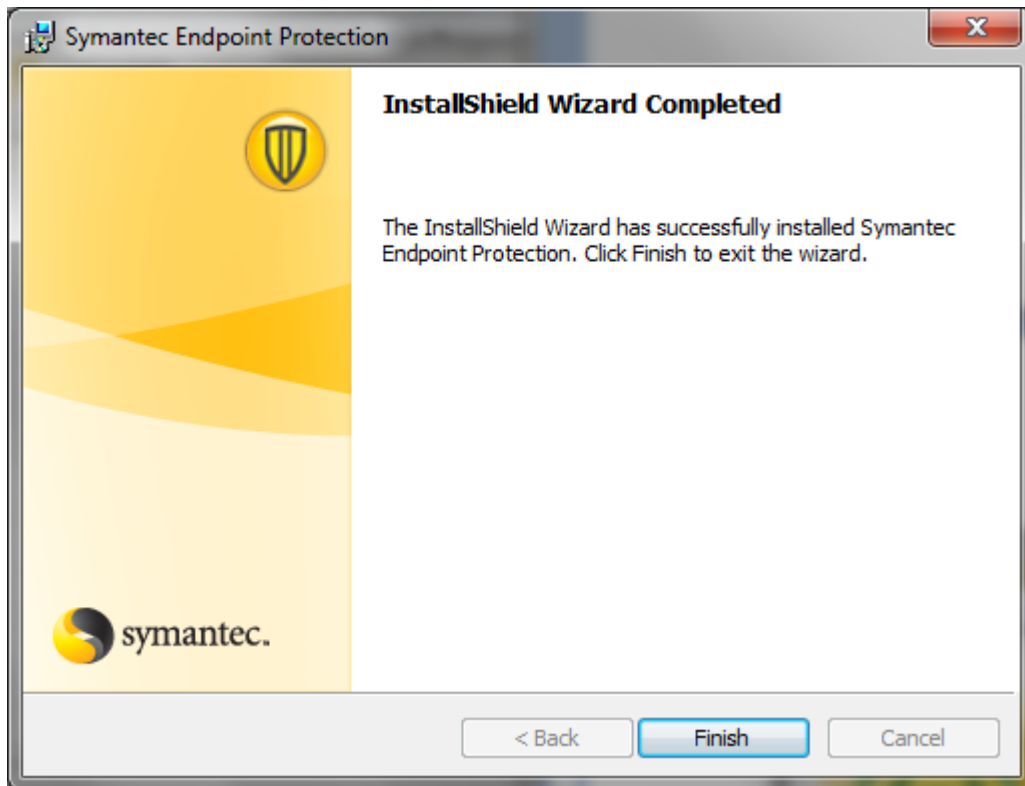
16. Setup Type, Consult your IT Department on whether the Typical Installation is appropriate for your system:



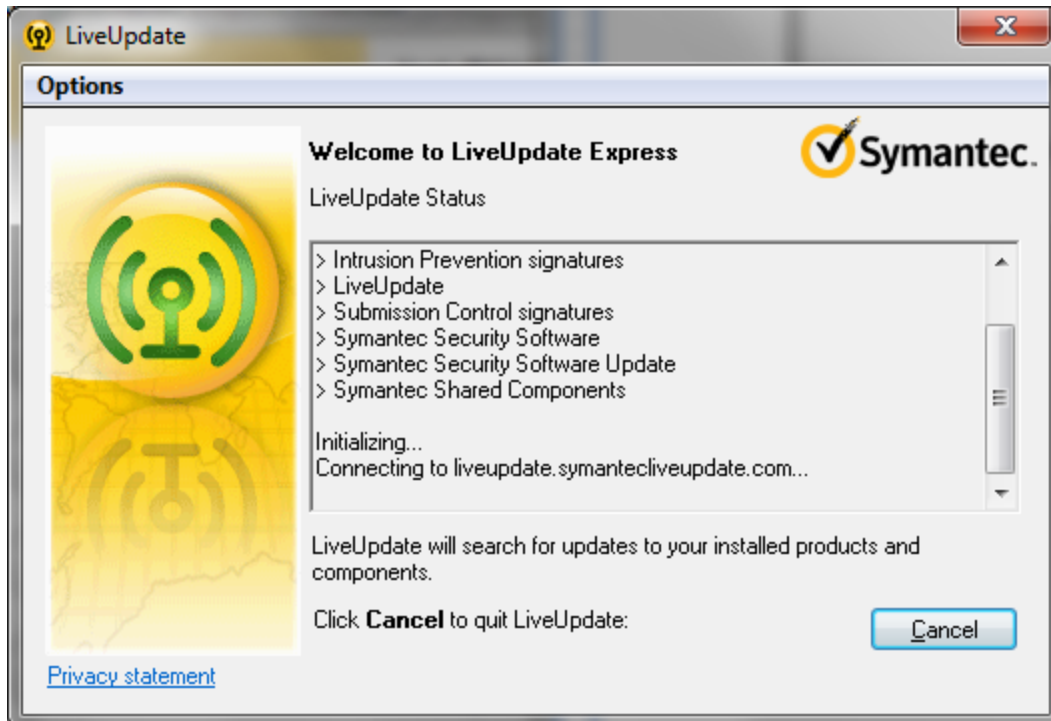
17. Select Install:



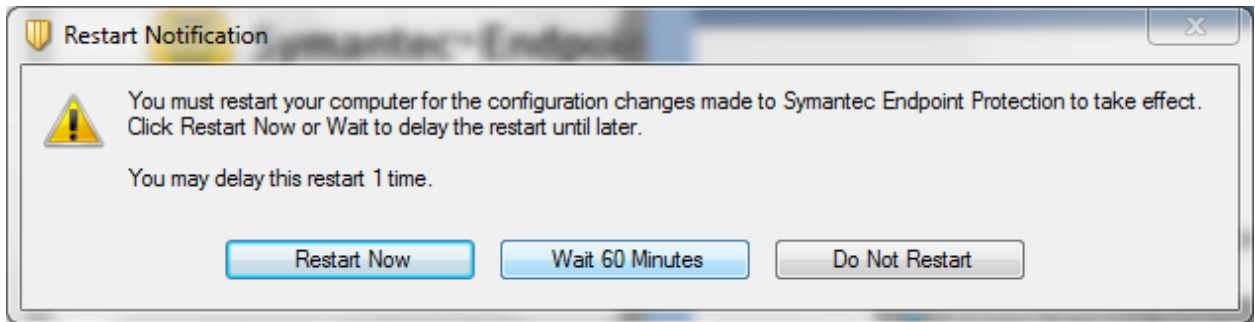
18. Once the Installation is completed, select Finish:



19. Immediately after the installation Symantec will run a LiveUpdate:



20. After the live update completes, you will be prompted to restart your system:



Congratulations you have completed the update! You should now be on version: 11.0.6300.803.

